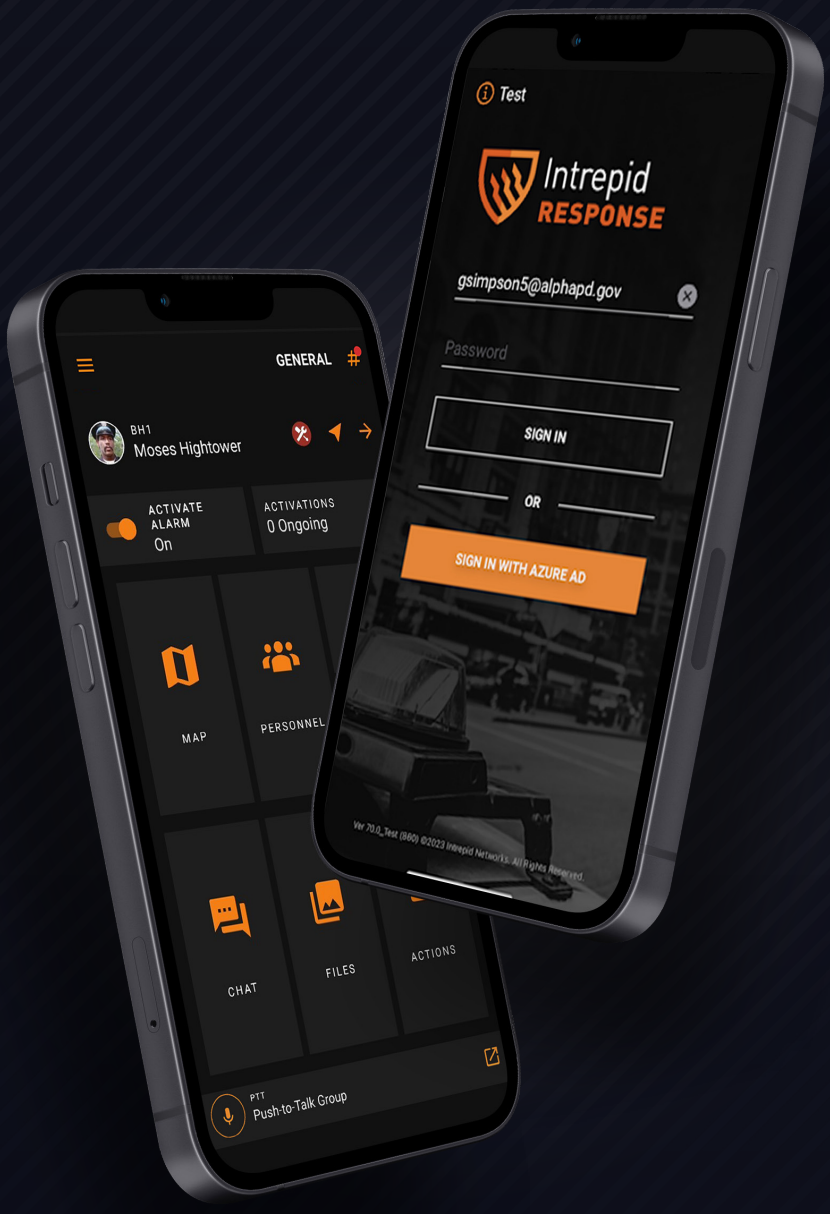
INTREPID RESPONSE

USER GUIDE
ACTIVE DIRECTORY



(+1) 407-205-2721
Intrepid-Networks.com
Support@Intrepid-Networks.com
1011 East Colonial Dr, Suite 501, Orlando, FL 32803

Intrepid
NETWORKS®

CONTENTS

LAPD ACTIVE DIRECTORY SIGN-IN

Overview

Activate Directory Login Overview Information..... 03

First Time Login

Mobile Login User Guide 04

Login Via External ID on Web

Web Login User Guide 08

OVERVIEW

This guide illustrates step by step instructions for LAPD users to securely access Intrepid Response Applications. Access through LAPD's Active Directory will require the user to specify that they are logging in through Azure Active Directory, an external entity for authentication.

Users who are verified by LAPD and have established and authenticated credentials through LAPD, have the advantage of using the LAPD Active Directory to make login quicker and more secure. Users do not have to remember multiple passwords and require security maintenance only through LAPD. This means that users who leave LAPD will not be able to gain improper access to Intrepid Applications.

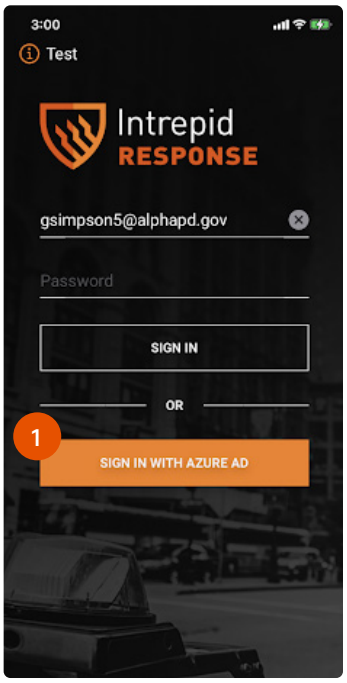
NOTE: Users who are new to LAPD will be given access to Intrepid Activate and Intrepid Reports by default, if they are not created by an LAPD Organization Administrator directly.

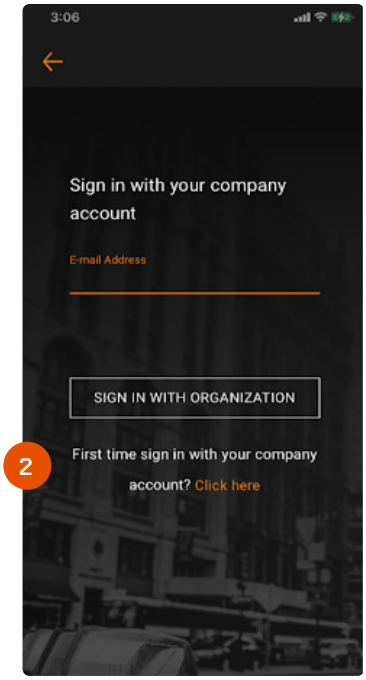
FIRST TIME LOGIN ON MOBILE

1. Open the Intrepid Response App. From the Intrepid Response Login screen, Select 'SIGN IN WITH AZURE AD.'

2. If this is the first time the user has logged into Intrepid Response using LAPD Active Directory, the user will select 'Click Here' near 'First Time sign in with your company account?' to use External ID.

NOTE: If the user has logged in before, please proceed to Page 8.



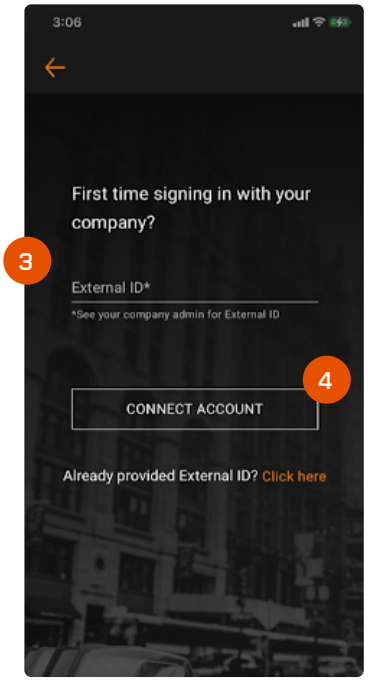


FIRST TIME LOGIN CONT.

3. Click within the External ID name field and type in your organization External ID. The External ID is given to users by LAPD. See your company administrator if you have not received your External ID.

Sample External ID: trafdd

4. Once your External ID is added, select 'Connect Account' to continue.

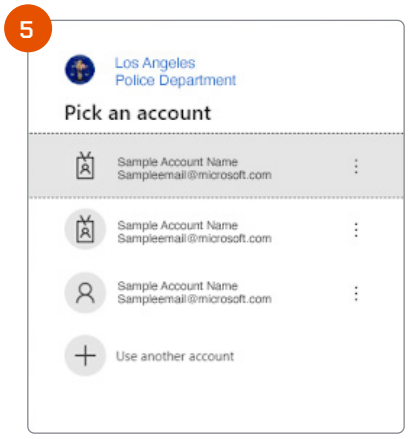


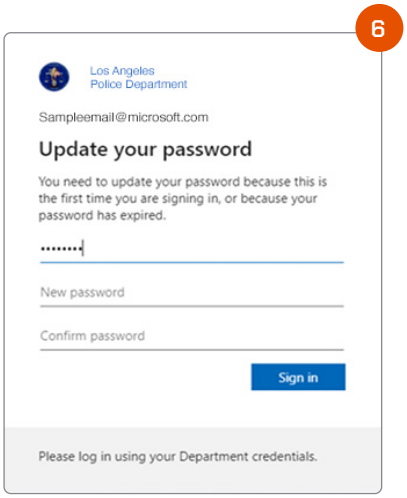
FIRST TIME LOGIN CONT.

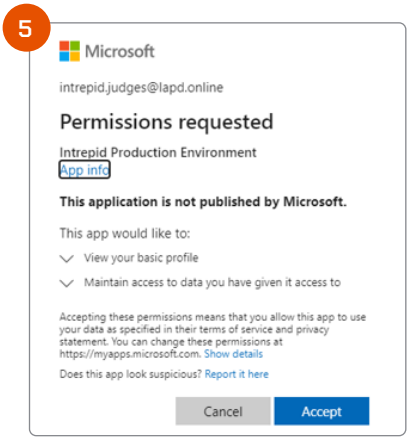
5. Once a LAPD user is connected with the External ID, the user will be taken to their Microsoft Login page. Here the user will pick their LAPD account or add it through the '+ Use Another Account' option.

6. If the user has not logged in or been authenticated with the LAPD Active Directory using the LAPD External ID before, they will receive a request to change their Microsoft Account Password.

7. Following the Microsoft Account Password change, the LAPD user will be requested to Accept the Permissions of the application, as it is not published by Microsoft directly. Once the user clicks on 'Accept', the user is taken back to the Intrepid Application.





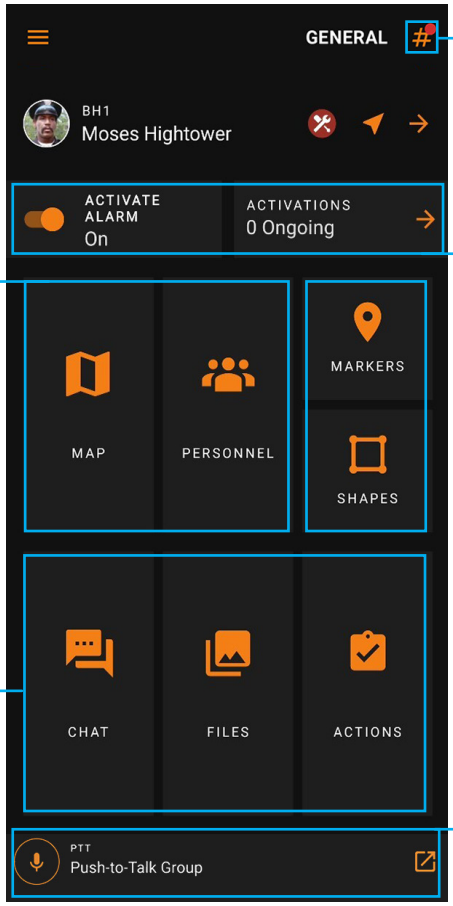


INTREPID RESPONSE APPLICATION OVERVIEW

For a more in-depth guide to the Intrepid Response Application, we offer full-length User Guides for both the Web and Mobile Applications.

Available now on our website at Intrepid-Networks.com within the “Resource Center.”

INTREPID RESPONSE DASHBOARD



CHANNELS

Channels segregate information into operational containers with controlled user assignment.

ACTIVATE

A simple-to-use emergency notification and response team mobilization tool.

LOCATE

Interactive mapping solution based on Google maps with various layers of geospatial data including live user locations, static markers, shapes and traffic. Additional features are available such as turn-by-turn directions and high quality satellite maps.

CONNECT

A multi-layered collaborative workspace that provides secure team communications and sharing of digital content on demand.

PUSH-TO-TALK

Interoperable with leading Push-to-Talk platforms for seamless voice and data integration.

LOGIN VIA EXTERNAL ON WEB

1. Within the Web Browser, navigate to the Intrepid Networks Web User Portal. From the Intrepid Networks Login screen, click on 'Login via External' at the bottom of the Login Menu.

2. The LAPD user will type in their LAPD username (Email Address) and click on 'External Login.'

3. The LAPD user will select their Microsoft Account used to login previously and sign-in.

4. The LAPD user will be taken to the Intrepid Response Web Dashboard and is ready to access the application.

