



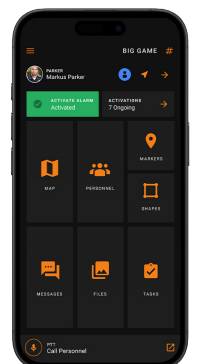
FIRE DEPARTMENT, ENHANCES MAJOR EVENT SAFETY AND CREATES A FORCE MULTIPLIER USING INTREPID RESPONSE FOR FIRSTNET

CHALLENGE

Managing public safety for large-scale events in a major metropolitan area is a complex task. The Fire Chief, overseeing Law Enforcement, Special Events, and Homeland Security for one of the nation's largest fire departments, faced a significant challenge: providing seamless coordination and situational awareness for over 10,000 annual events, including a premier sporting event with national media coverage.

With responsibilities spanning stadiums, arenas, and high-traffic entertainment districts, the department required a user-friendly solution capable of delivering a real-time common operating picture. Additionally, interoperability with law enforcement agencies was critical to execute unified incident command during high-profile events.

“Intrepid Response for FirstNet’s ability to seamlessly interoperate with neighboring agencies has a big impact on our ability to manage special event operations.” — Fire Chief





SOLUTION

The fire department adopted Intrepid Response for FirstNet, a mobile solution renowned for enhancing multi-agency communication and coordination. This solution transformed how the department planned and managed public safety missions, from large sporting events to political rallies and concerts.



Key features of Intrepid Response for FirstNet include:

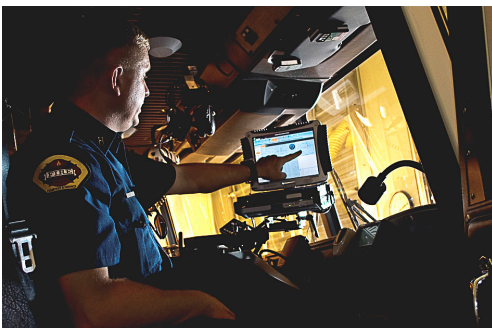
Locate: Clear visualization of shared mission information over a near real-time interactive map, including mission plans, and tracking of people, assets, and threats.

Activate: Emergency notification and response, ensuring rapid and accurate mobilization of personnel to their assigned location.

Connect: Interactive collaborative workspace that enables secure team communication, digital content editing and sharing, and task management

Report: Simplified, efficient mobile ICS Reporting with automated incident action planning, personnel check-in, demobilization, real-time field and audit reporting.





“Intrepid Response for FirstNet is an indispensable tool for our unified command structure at both strategic and tactical levels. Their common operating picture is the best form of communication, offering great situational awareness on the ground and across levels to the highest point of the command structure. We know where our deployed resources are at all times.” — Fire Chief

To guarantee uninterrupted connectivity, the department worked closely with AT&T FirstNet to deploy robust network coverage and address gaps. This ensured responders had reliable communication, even during complex, week-long events.

The Fire Chief also highlights the transformative impact of Intrepid’s solution in simplifying event planning. By integrating operational plans into the solution, the department ensures accountability and clarity, enabling a predictable response to any incident.

“Event planning is inherently dynamic,” explained the Chief. “Over the course of the week, the campus evolves significantly. What it looks like on Monday is entirely different by Wednesday. Intrepid’s user-friendly interface allows us to quickly adapt and make last-minute adjustments to meet the demands of a 24-hour response operation.”



IMPACT

With dozens of stations, hundreds of personnel, and extensive assets to manage, the fire department has set a new standard in event management. The platform has become an “exponential force multiplier,” streamlining operations and enhancing safety across all levels.

The seamless interoperability provided by Intrepid has also proven invaluable in coordinating with neighboring agencies.

“Intrepid’s mutual aid channels, which offer a common operating picture with neighboring agencies, have had a big impact on our ability to effectively manage special event operations,” noted the Chief.

Why Intrepid Response for FirstNet?

The platform is a highly interactive and collaborative tool designed to:

Enhance Efficiency: Automates workflows for real-time mission management.

Improve Safety: Reduces cognitive burden with tailored data segregation.

Empower Teams: Enables clear communication and informed decision-making.

By bridging the gap between field personnel and command centers, Intrepid Response for FirstNet has redefined public safety operations, ensuring speed, accuracy, and clarity.

Visit our website or contact us today to schedule a demo and learn how Intrepid Response for FirstNet can revolutionize your operations.

Scan code for more information.

